Setup Guide for Redstone Online Banking

Step 1

Setting up your account in online banking is easy. Here’s the information that you will need before you get started:

- **Your Redstone member number.** Your member number is different from your account number. Your member number is unique to you; it is not shared with any other members. If you do not know your member number, please call 800-234-1234 or use the chat feature found on our website.
- **Your mailing address.** If you have multiple addresses, please use the address we use to send your statement.
- **Your home and/or mobile phone number**
- **Your email address**
- **Your date of birth**
- **Your Social Security Number**
- **Your mother’s maiden name**

Go to the **online banking** page of the Redstone website.

- Click **Sign up for online banking**
Step 2

Create Login
Choose your Username and Password.

**Username**
- Please make sure your Username is 6-60 characters long.
- Your Username can contain numbers, letters, and the following characters: @#$-_+!.~
- Your Username cannot be all numbers, but can be all letters or characters.

**Password**
- Please make sure your Password is at least 10 characters long.
- Your Password will need the following:
  - Minimum 1 uppercase letter
  - Minimum 1 number
  - Minimum 1 special character

Personal Information and Contact Information
Fill out the personal and contact information section of the form using the information from Step 1.

Step 3

Read the Terms & Conditions of service.
When you are done reading, click the box to accept the Terms & Conditions.

Click the Complete Sign Up Button.

You are now ready to log in to online banking.

Go to the sign in page and enter your Username and Password.
If you cannot remember your password, you can click Reset Password.