


Resetting your internet browser to its original settings will undo any changes that may have been made without your knowledge or by other installed programs. This step resolves many problems with browsers and may even make your browser faster and more responsive.

Internet Explorer 8/9/10/11:

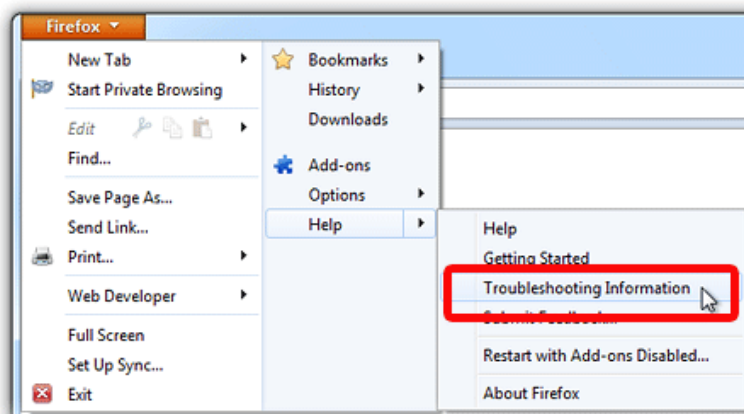
1. Click the Tools button (⚙️ in IE 9 & 10), then click Internet Options.
2. Click the Advanced tab, and then click Reset.
3. Select the Delete personal settings check box
4. In the Reset Internet Explorer Settings dialog box, click Reset.
5. When Internet Explorer finishes applying default settings, click Close, and then click OK.
6. Close Internet Explorer. (If prompted, select “use recommended settings.”)

Google Chrome:

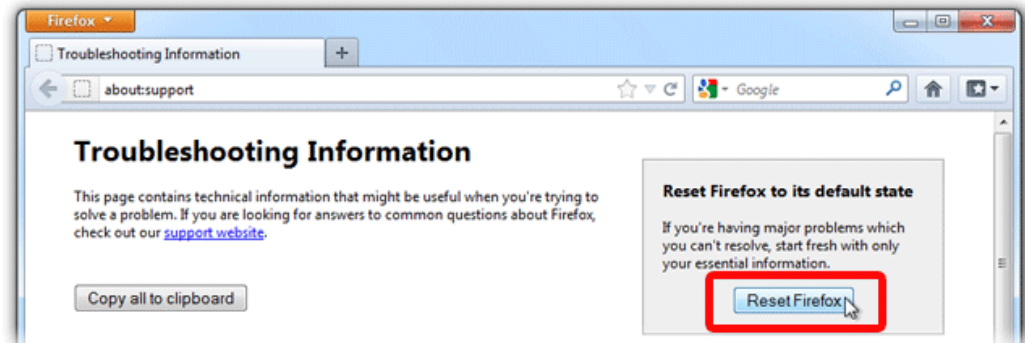
1. Click the Chrome menu  on the browser toolbar.
2. Select Settings.
3. Click Show advanced settings and find the "Reset browser settings" section at the bottom of the page.
4. Click Reset browser settings.
5. In the dialog that appears, click Reset.

Firefox:

1. At the top of the Firefox window, click the Firefox button, go over to the Help sub-menu and select Troubleshooting Information.



2. Click the Reset Firefox... button in the upper-right corner of the Troubleshooting Information page.



3. To continue, click Reset Firefox in the confirmation window that opens.
4. Firefox will close and be reset. When it's done, a window will list the information that was imported. Click Finish and Firefox will open.

Safari:

1. Click Safari at the top left of the Finder bar.
2. Select Reset Safari...



3. Check Clear history, Remove all website data, and Close all Safari windows
4. Click reset

